

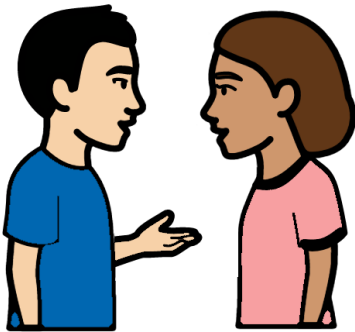


You want to talk to us.

The help you need.



We are the Uniting Church.



You want to talk to us. You may want to

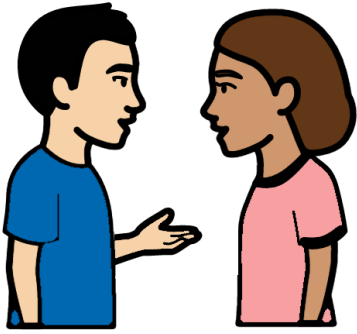
- come to church
- help at church. Like you want to volunteer
- tell us some thing.

Like a thing that happened at church.



You may need help to talk to us. Like

- you are Deaf. You use sign language
- you speak a different language
- it is hard to read. You need easy words.



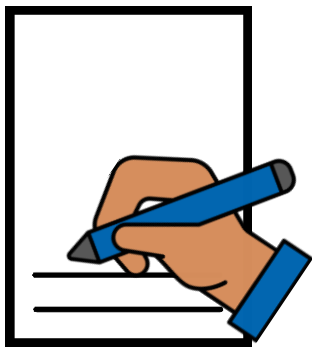
Tell us what help you need.

We make sure you get this help.

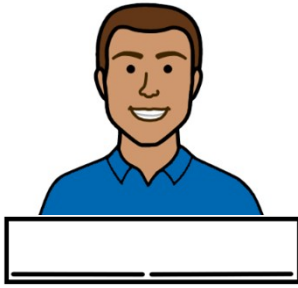


Fill in the box that is right for you.

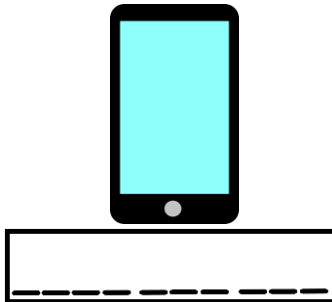
And



Write on the lines.



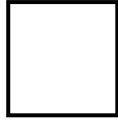
Your name.



Your phone number.

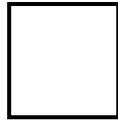


Your email.

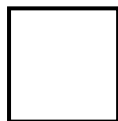


- It is hard to read.

You need easy words.



- You use a screen reader.



- It is hard to

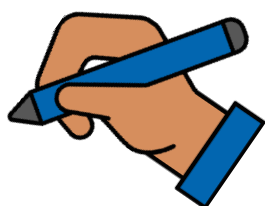
- hear

- speak.

You use the National Relay Service.

☐

- You speak a different language.
It is **not** English.

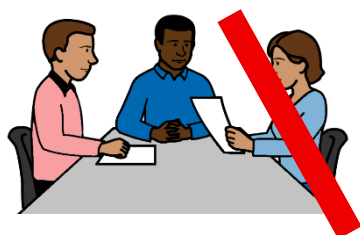


Write your language. Like Vietnamese.

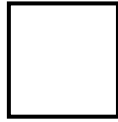
☐

- You have a person to help.
They speak your language.

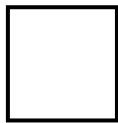
Or

☐

- You do **not** have a person to help.
That is OK. We will plan for a person.



- You use sign language.



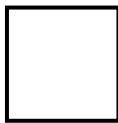
- You have a person to help.

They sign for you.

It may be a person you know.

Like your mum.

Or



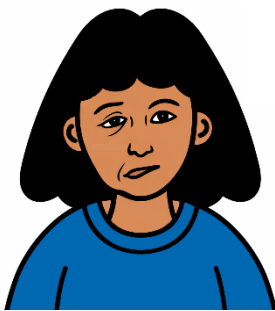
- You do **not** have a person to help.

We will find a way to talk to you.



You may talk a different way. Like

- you use a device
- you use a communication board.

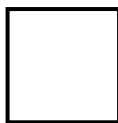


It may be hard to talk. Like you had a stroke.

Your words are slow.

You need more time to say things.

That is OK.

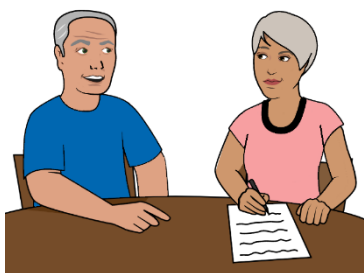


You need more time.

It may be for a meeting.

It may be more time to

- read what we send to you
- write what you want to say.

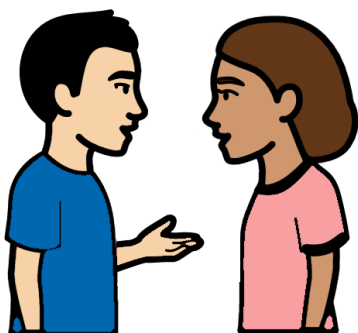


It may be hard to write. We can help.

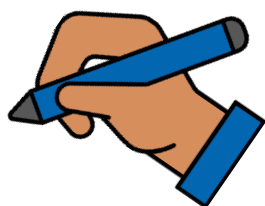
You tell us what you want to say.

We can write it for you. We read it back to you.

You check it is right.

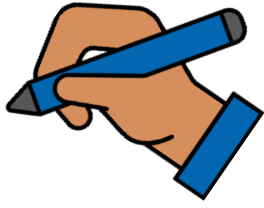


Your local church can do this. Ask them.



You need different help. Write it here.

This is based on Compliments, Concerns and Complaints (3Cs) Guidelines, The Uniting Church in Australia Synod of Victoria and Tasmania. 2026. We can use these images. We did not use AI in any part of this project. Access Easy English wrote the Easy English. May 2026.



You may

- need more space
- want to take notes.

You can write here.
