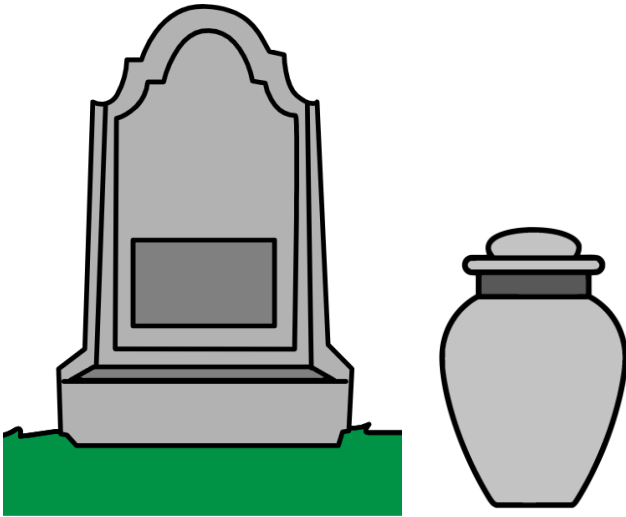
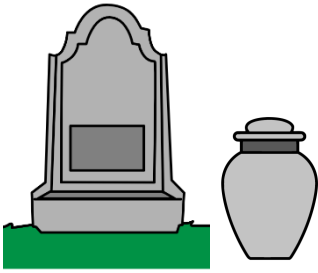




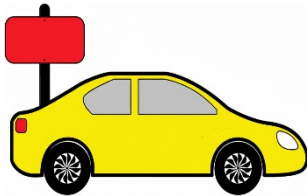
**QBE**



**A person died**



A person died. Like your dad.

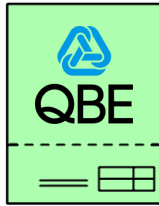


You may need to do things.

Like sell their car.



This person had cover for  
their car. It was with QBE.



You need to change their cover.

You can put it in **your** name.

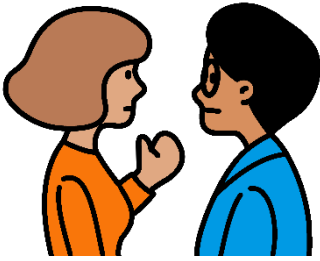
**You** pay for the cover now.



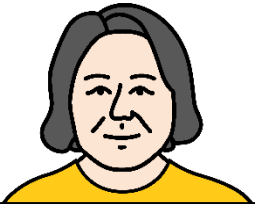
Or



You can stop their cover.

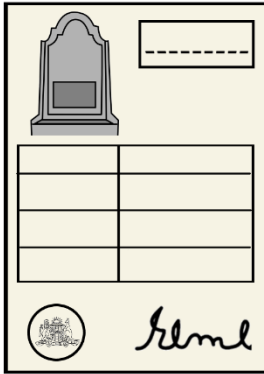


**Tell us the person died**



Tell us

- their name
- when they were born
- what QBE cover they have.



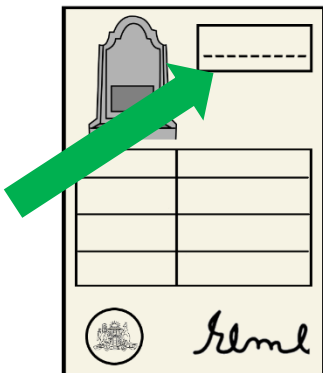
You **need** a special paper. It says

- the name of the person
- the date they were born
- the date they died.

It is called a death certificate.

You get it from

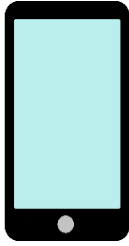
Births Deaths and Marriages.



It has a number on it. It is

- at the top
- on the right.

You must tell us this number.



Call QBE.

133 723

Or



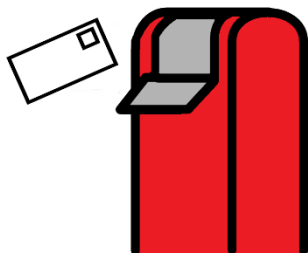
Email

[enquiries@qbe.com](mailto:enquiries@qbe.com)

Or



Write a letter.



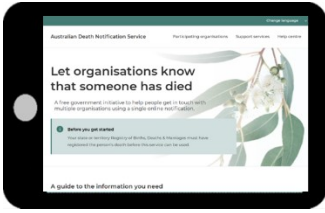
Post to

QBE Insurance

PO BOX 454

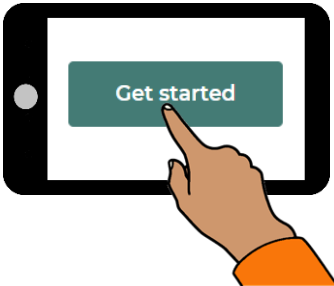
Parramatta NSW 2124.

Or



Go to [deathnotification.gov.au](https://deathnotification.gov.au).

It is called the Australian Death Notification Service.



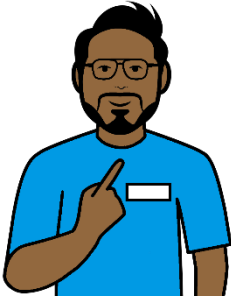
Do their form.

They will tell QBE the person died.



You may need help.

The form is **not** in Easy English.



## What QBE do



We call you.

Or

We send you an email.

Sun	Mon	Tues	Wed	Thurs	Fri	Sat
	■					
	■					

We try to do this in 10 work days.

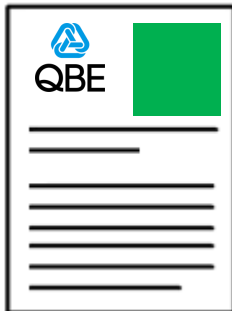
It is the same as 2 weeks.



You need a paper from QBE.

It says what cover the person had.

Like cover for their car.



There is a lot of writing. It says

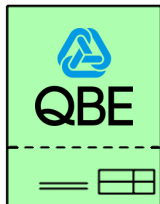
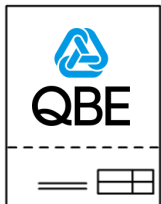
- when the cover started
- when it ends
- a special number.

It is the policy number.



We tell you how to get this paper.

**Then**




We can help you

- change the cover
- stop the cover
- make a claim.



# You need more help



  


Things can be hard.  
We are here to help you.

## Read

Things can be hard.

We are here to help you.

You need help.  
More places you can ask.

## Read

You need help.

More places you can ask.