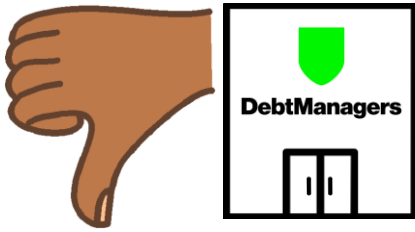




**There is a problem.
You want to complain.**



You are **not** happy.
It is about Debt Managers.



It may be staff did **not** listen to you.

Or



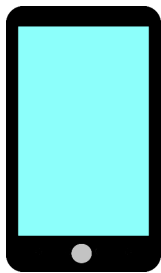
You had to pay too much money.



We want you to tell us.
We will try to fix the problem.



Talk to our Complaints Manager.
They are part of Debt Managers.



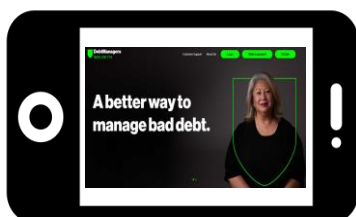
Call 1800 218 774.
Ask for the Complaints Manager.

Or



Email complaints@debtmanagers.com.au

Or

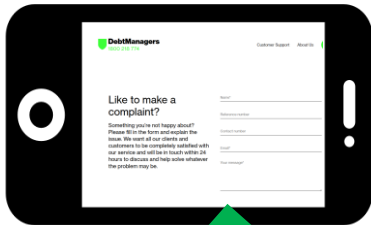


You can use our website.
Go to www.debtmanagers.com.au

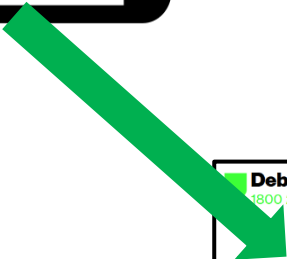


Go to the bottom of the page.

Click on the words Make a complaint.



A new page opens. It is the form.



DebtManagers
1800 218 774

Customer Support About Us

Like to make a complaint?

Something you're not happy about?
Please fill in the form and explain the issue. We want all our clients and customers to be completely satisfied with our service and will be in touch within 24 hours to discuss and help solve whatever the problem may be.

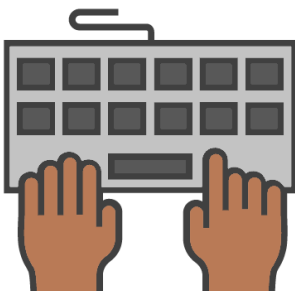
Name* _____

Reference number _____

Contact number _____

Email* _____

Your message* _____



Type in the form. Tell us why you are **not** happy.



You are still not happy



You can talk to a different place.

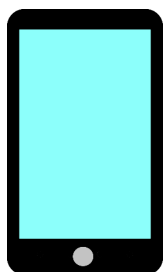


Your case manager will tell you

- who to call
- the phone number.

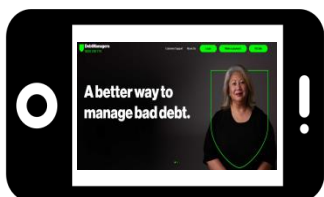


You want to know more



Talk to Debt Managers.

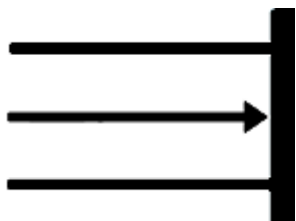
Call 1800 218 774.



Look at our website.

www.debtmanagers.com.au

You can ask a person to help you.



This is the end of this fact sheet.

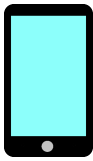
Images

We can use images from



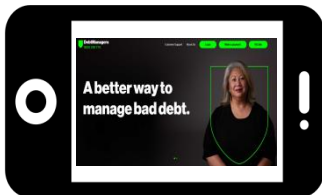
- Change People

- iStockPhoto



- TheNounProject

- Tobii-Dynavox.



This fact sheet is based on information from the Debt Managers website and brochures. 2025.

www.debtmanagers.com.au



Access Easy English wrote the Easy English.

June 2025.