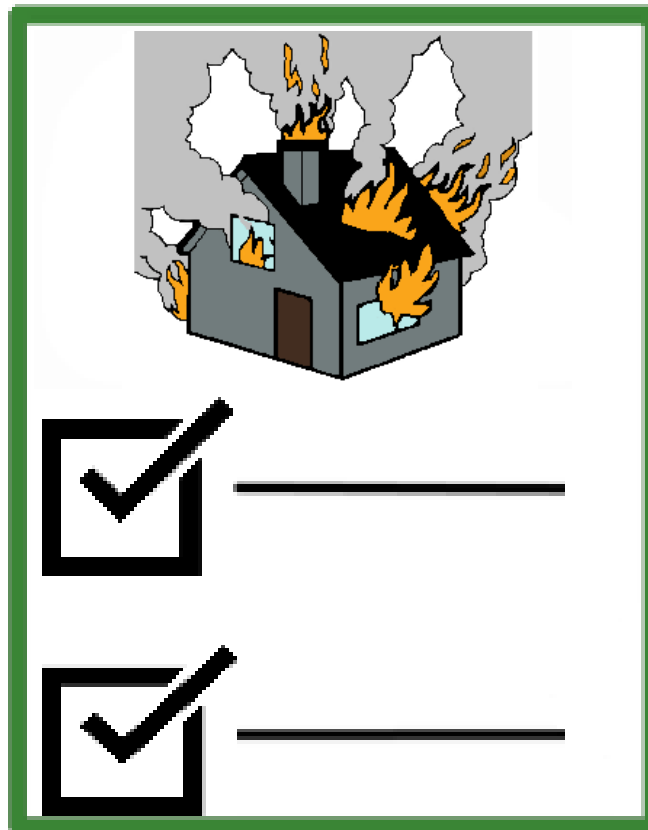


**LIFE
WITHOUT
BARRIERS**



Some times things go wrong.

We have a plan.

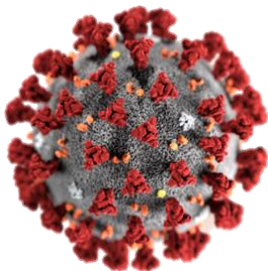
LIFE WITHOUT BARRIERS

We are Life Without Barriers.



Things can happen. Like

- big rains. They make a flood
- fire
- cyclone.

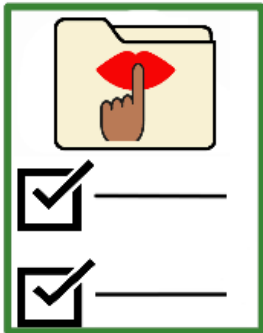


We have things like COVID 19.

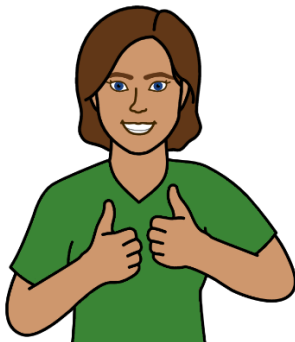


We have rules to know what to do.

And



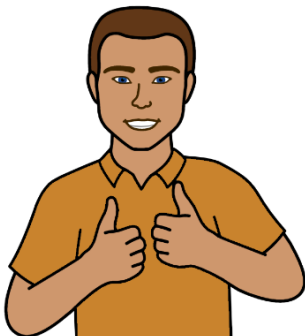
How we keep our papers safe.



Our plan is for

- our staff

and



- you. Some thing is wrong. You still get help.



What can go wrong?



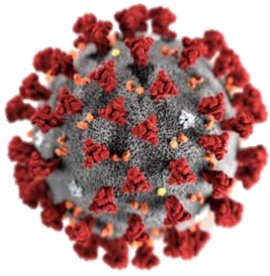
It may be there is a

- storm
- flood

or



- fire.



It may be COVID - 19.

Or



A different way people get sick.

Like you get the flu.



It may be a problem with the computers.

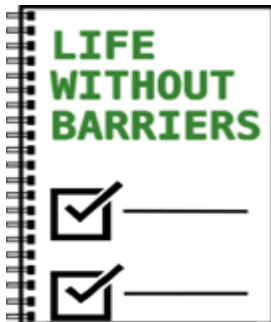
A person can see our files.

They do **not** work at Life Without Barriers.



Your papers are **not** safe.

Our papers are **not** safe.



We have plans for all these things.



What we do



We read our plan for that problem. It will say

- what to do
- who to talk to.



We may need to work with other people. Like

- police
- fire men
- army.



It may be a big problem. Like a very big flood.

We may work with

- lots of different places
- the government.

We all work together.



We talk to

- you
- your family
- your carer.



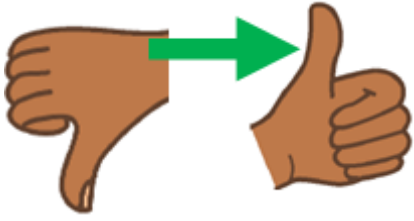
We tell you there is a problem. It may be

- a text
- an email.



We may put it on our

- Facebook page
- website.



We must fix the problem.



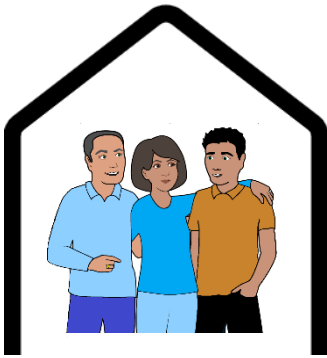
We will tell you when it is fixed.



You can come back.



What do you do?

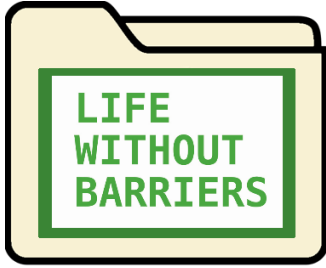


You may need to stay home.



You may have your help in a different way. Like

- we come to your home
- you go to a different place.



Other people check our work

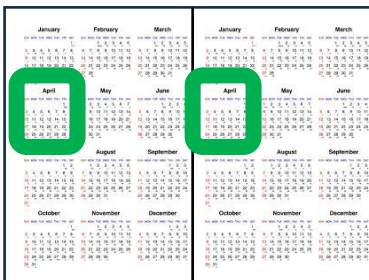


They check all staff know the rules.

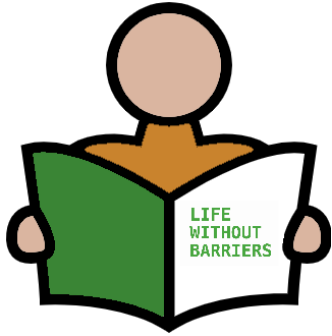


They check our rules.

They check our training.



They do this each year.



You want to know more

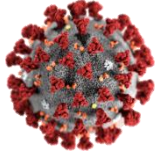


Read

We keep your papers safe.

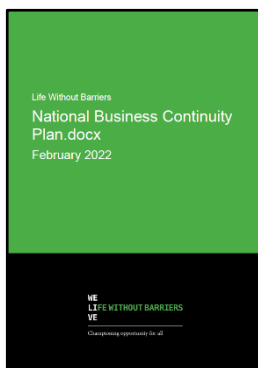
Images

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This fact sheet is based on the

Life Without Barriers

National Business Continuity Plan.

22 March 2022.



Access Easy English wrote the Easy English.

June 2023.